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Person Specification

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| Post: **Listening Lounge Lead** | Location: **Rochdale, Middleton & Heywood** |  |

Note to Applicants:

The Essential Criteria are the qualifications, experience, skills or knowledge youmustshow you have to be considered for the job.

The Desirable Criteria are used to help decide between candidates who meet ALL the Essential Criteria.

The How Identified column shows how we will obtain the necessary information about you.

If the How Identified column says the Application Form next to an Essential Criteria or a Desirable Criteria, you must include in your application enough information to show how you meet these criteria. You should include examples from your paid or voluntary work.

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| Qualifications and Experience | | | | |
| **Essential Criteria** | **How Identified** | **Desirable Criteria** | | **How Identified** |
| NVQ Level 4.  Experience of working within mental health servicesandof supporting individuals.  Experience of using recovery outcome focussed models and tools (such as WEMWBS PHQ & GAD)  High level of understanding of mental health problems and emotional wellbeing and how it presents itself in different cultures.  Experience of working within social deprivation.  Experience of managing project development and quality auditing activities in order to develop a service  Working as part of a team to deliver agreed project outcomes.  Experience developing appropriate new wellbeing services  Ability to identify and promote personal development needs of you and your team.  Experience of risk assessment and a commitment to maintaining a safe working environment complying with safeguarding and health & safety legislation  Experience of working with a range of issues including substance misuse, homelessness and the criminal justice system. | Application form, interview  Application form, interview  Application form, interview  Application form / Interview/Presentation- All | Experience of working within drug/alcohol and or homelessness services  Degree or equivalent qualification in social work or a related discipline  E.g. RMN, CQSW or DipSW  Certificate in Community Development Work  Naloxone Training  Hold a valid UK Driving license and have access to own car. | | Application form, interview - All |
| Skills and Abilities | | | | |
| **Essential Criteria** | **How Identified** | **Desirable Criteria** | **How Identified** | |
| Ability to accurately record and maintain information alongside excellent ICT presentation skills and some financial management skills  An understanding of recovery in the context of mental health.  Ability to promote effective team working.  Ability to identify community needs.  and understanding of a wide and varied range of cultures and social & lived experiences  Experience of and commitment to working positively in partnership with a range of services, with well-developed communication skills with the ability to influence key personnel to improve practise.  Ability to give appropriate instruction and guidance.  Ability to hold and support a case load of clients to achieve positive and sustainable outcomes  Ability to promote and publicise and develop referral and access opportunities | Application form, interview - All |  |  | |
| Personal Qualities | | | | |
| **Essential Criteria** | **How Identified** | **Desirable Criteria** | **How Identified** | |
| Ability to work under own initiative.  Excellent self-reflection skills.  Able to listen and take on board constructive feedback.  Excellent communication skills and ability to hold challenging and difficult conversations.  Strong ethics and boundaries.  Able to maintain good working relationships and act as a role model.  Able to work in a pressured environment sharing strong resilience skills. | Application form, interview - All |  |  | |
| Special Working Conditions | | | | |
| **Essential Criteria** | **How Identified** | **Desirable Criteria** | **How Identified** | |
| Preparedness to work flexibly, as negotiated.  Will be required to undertake some travelling which would be reimbursed in accordance with local terms and conditions.  Demonstrate a commitment to equality and diversity and anti-discriminatory practise. | Application form, interview - All |  |  | |